

JUST GOTTA DIVE

Return Form

Just Gotta Dive stands behind the quality of our products. We know sometimes it is necessary to exchange or return an item, and want to make the process quick and simple. Please complete this form and follow the return policy criteria outlined below. Thank you for shopping with Just Gotta Dive; we look forward to doing business with you again. Happy Diving!

Order Information

Order #: _____ RMA #: _____

Customer Name: _____ Phone Number: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Reason (Please Check One)

- | | |
|---|---|
| <input type="checkbox"/> Wrong Item Sent (01) | <input type="checkbox"/> Not As Shown on Web (05) |
| <input type="checkbox"/> Wrong Size (02) | <input type="checkbox"/> Duplicate (06) |
| <input type="checkbox"/> Wrong Color (03) | <input type="checkbox"/> Defective (07) |
| <input type="checkbox"/> Changed Mind (04) | <input type="checkbox"/> Damaged (08) |

Other (09) (Please explain): _____

Return Policy

All of the following criteria must be met in order to be eligible for a refund:

1. A completed return form with an assigned RMA number from Just Gotta Dive must accompany all orders; contact us to obtain an RMA number for your return. Sale items are not eligible for returns or exchanges.
2. Returns must be postmarked within 14 days of the shipped date, the day your order was shipped.
3. Item(s) must be new, unused, unworn, and in their original packaging, along with all accessories. Additionally, item(s) must be devoid of excessive wrinkles, odors, pet or human hair, dirt, and/or dust.
4. A receipt must accompany all returns; No refunds will be given without a receipt. All refunds will be processed against the original payment method. Shipping and handling costs are non-refundable. We will do our best to process your return within 7 business days after receipt of the package. Please allow a full billing cycle for the credit to appear on your financial statement.
5. Item(s) must be returned using a traceable shipping method with delivery confirmation, such as FedEx or UPS. Please do not use USPS; if you choose to use USPS, Just Gotta Dive cannot guarantee delivery of your package.
6. All return shipping costs must be pre-paid by you, the party returning the merchandise. All returns must be shipped to:

Just Gotta Dive, LLC - Web Returns
16 Mount Bethel Road
Suite 231
Warren, NJ 07059

7. For an exchange, please follow the instructions for a return, then go back to www.JustGottaDive.com to place a new order.

Important Notes:

We reserve the right to charge a restocking fee up to 20%, or in extreme cases, deny the return in total. We will not accept any returns that fall outside of this policy.

If you need assistance with a return, please feel free to email us at CustomerService@JustGottaDive.com; be sure to include your order number on all correspondence.